

# MAANZ 2026 International Symposium and Workshop Tour

## Terms & Conditions

These terms and conditions govern your purchase of tickets for, and attendance at, the MAANZ 2026 International Symposium *Fragments and Flow*, to be held in Brisbane, Queensland, 8–11 October 2026, and its associated events including the pre symposium Workshop Tour.

By purchasing a registration or ticket, you agree to be bound by these terms and conditions. MAANZ reserves the right to amend these terms at any time; the most current version will always be available at [www.maanz.org](http://www.maanz.org). All times and dates are Australian Eastern Daylight Time (AEDT).

### 1. Symposium Cancellation and Refunds

- The Symposium Committee may, at its discretion, make exceptions in defined emergency situations (e.g. serious illness, Bereavement, natural disaster).
- The first instalment of a registration payment (or the equivalent amount if originally paid in full) is **non-refundable**.
- The balance of the registration fee (or equivalent) is refundable up to **31 August 2026**.
- Fees for associated events (e.g. guest tickets, salon entry, exhibition entry) are **non-refundable**.
- MAANZ reserves the right to refuse entry if full payment has not been received.
- Registrations are **not transferable** without prior written approval from MAANZ.

### 2. Symposium Workshops

- All cancellations incur a **\$50 administration fee**.
- Workshop spaces are available only to registered symposium attendees. Purchases made by unregistered persons will be automatically refunded, less the \$50 administration fee.
- All cancellations and changes incur a **\$50 administration fee per cancellation event**, regardless of the number of workshops cancelled. If cancelled on separate days, each cancellation incurs its own fee.
- Workshop bookings are **not transferable** to another delegate.
- Refunds for cancelled workshops will only be issued where the workshop is fully booked and the vacated place is successfully resold by MAANZ. Resale is not guaranteed. If the place is not filled, no refund will be issued.
- Merchant fees charged at the time of booking are **non-refundable**.
- If a workshop is changed or cancelled by MAANZ, affected delegates will be offered the choice of a refund in full or a place in an available alternative workshop.

### 3. Workshop Tour

- All cancellations incur a \$50 administration fee.

- All cancellations and changes incur a \$50 administration fee per cancellation event, regardless of the number of workshops cancelled. If cancelled on separate days, each cancellation incurs its own fee.
- Workshop tour bookings are not transferable to another person.
- Refunds for cancelled workshops will only be issued where the workshop is fully booked and the vacated place is successfully resold by MAANZ. Resale is not guaranteed. If the place is not filled, no refund will be issued.
- Merchant fees charged at the time of booking are non-refundable.
- If a tour workshop is changed or cancelled by MAANZ, affected participants will be offered the choice of a refund in full or a place in an available alternative tour workshop.

#### 4. Workshop Changes

- If you cancel a workshop to rebook another, your first booking will be treated as a cancellation. A refund (minus the \$50 administration fee) will only be issued if the vacated place is resold by MAANZ.
- Vacated places that are not resold will not be refunded.
- Symposium workshop places cannot be exchanged for places in the MAANZ Touring Workshop Program.

#### 5. Workshop Conduct and Safety

- Closed shoes must be worn at all hands-on workshops. Other safety measures (e.g. safety glasses, dust masks) may also be required.
- MAANZ reserves the right to exclude any participant who, in the view of the workshop presenter and the MAANZ Workshop Coordinator, is behaving in a manner that endangers themselves or others. **Workshop fees are not refundable in this circumstance.**

#### 6. Insurance

While the symposium and workshops are covered by venue insurance and MAANZ's own insurance, delegates are strongly encouraged to take out **personal travel insurance** to cover illness, travel cancellations, or other circumstances beyond their control.

#### 7. COVID-19 and Other Illnesses

- The symposium will comply with all Queensland Government health regulations in place at the time, including any requirements relating to COVID-19.
- If you are unwell with an infectious or contagious condition, you must not attend.
- MAANZ reserves the right to refuse entry to any delegate deemed to pose a health risk to other attendees.

#### 8. Dietary Requirements and Special Needs

It is your responsibility to inform MAANZ of any dietary requirements or other specific needs at the time of registration through Humanitix.

## 9. Accommodation

Delegates are responsible for making their own accommodation arrangements. MAANZ accepts no liability for accommodation bookings. Where available, promotional codes may be provided for direct bookings with preferred providers.

## 10. Photography and Video

- Any photos or video taken by MAANZ are copyright to MAANZ and may be used in social media, publications, and websites.
- By attending, you consent to the use of your image without entitlement to remuneration, royalties, or residuals.
- If you do not wish to be photographed, please notify MAANZ in advance at **president@maanz.org**. MAANZ will make reasonable efforts to respect this request but cannot guarantee avoidance in group or incidental images.

## 11. Intellectual Property

- Symposium plenary sessions and workshops are copyright to MAANZ and/or the individual presenters.
- Recording, sharing, broadcasting, or reproducing content without prior written permission is strictly prohibited and may breach Australian intellectual property laws.

## 12. Force Majeure

*MAANZ will not be liable for any failure or delay in delivering the symposium or its associated events due to circumstances beyond its reasonable control, including but not limited to natural disasters, government restrictions, pandemics, venue unavailability, or strikes. In such cases, MAANZ will make reasonable efforts to adapt, reschedule, or provide alternatives; however, refunds may not be available.*

## 13. Dispute Resolution

Any complaints or disputes relating to these terms will be considered in good faith by the Symposium Committee. The Committee's decision will be final.

## 14. Governing Law

These terms and conditions are governed by and construed in accordance with the laws of Queensland, Australia. By purchasing a registration or ticket, you submit to the non-exclusive jurisdiction of the courts of Queensland.

## MAANZ Symposium Committee

*Effective: 18 November 2025, Updated April 2026*